

Requirements for Remote Access PC

- You have an agreement with Statistics Netherlands to create a Remote Access facility within your company or institution. The use of the Remote Access workplace will be registered in an agreement with Statistics Netherlands ("Framework agreement Remote Access").
- You place a desktop PC in a lockable room in your building where the Remote Access facility must be situated and pass on the information regarding this to Statistics Netherlands. When the computer is installed the employee of Statistics Netherlands will judge the room in which this computer is located. Statistics Netherlands should consider this room as safe for working on Remote Access.
- No unauthorized persons may have access to this room and this computer. The Remote Access
 facility can only be used by researchers who have been approved by Statistics Netherlands. These
 researchers have signed a confidentiality agreement from Statistics Netherlands and their
 fingerprints are registered on a smart card.
- The computer will only be used for Remote Access activities. After using the Remote Access facility the room should be locked. The screen of the Remote Access computer may not be watched from outside the room by unauthorized persons.
- If you want to move the Remote Access computer after installation to another room, inform Statistics Netherlands in advance. The new room meets, of course, the same requirements.
- The computer must have the following specifications:

Specifications

Microsoft Windows 32 bits (at most Windows 8.1)

Minimum of 1 GB memory

Harddisk with a several GB free space

A free and accessible USB-port

CD-ROM station

Internet access (the Remote Access https-site needs to be approachable)

Software

- Microsoft Internet Explorer v6 SP1 or higher
- Firewall software, unless a firewall is provided in the network
- Anti-virus and anti-spyware software
- No other software apart from what is necessary for the management of the PC.

Settings

The Citrix (ICA) client can not deal with WPAD (Web Proxy Auto Discovery). When this is activated in the Internet Explorer, and a proxy server is used, a problem can arise when starting applications. When using a proxy server this option should be switched off.